

THAXTON INSURANCE AGENCY, INC.



In January of 1994, Galand Thaxton started as a claims adjuster for State Farm Insurance. In July of 1999 he became a trainee agent and then took over an existing agency. The U.S. Small Business Administration was able to assist Galand with a small business loan in January of 2001. He was able to an SBA 504 loan of \$93,000 to initiate business growth. He started with three employees and has expanded to four, because of an increase in customers and services offered.

When asked how he would tell his success story Galand replied, “God has blessed me with a wonderful staff and a tremendous agency”. He said three employees are licensed as professional staff-claims force and are second to none in his book. He also said, “he couldn’t have done it alone, his business is based on teamwork and everyone working together to make a great agency. “

Galand believes in providing exceptional customer service. He enjoys getting to know his customers and developing relationships with them through periodic reviews and providing a clean, efficient and professional office for them to enjoy. He tries to serve his customers better by providing a 24-hour service turn-around time. This has been a very important part of his business.



Galand earned a degree in Business Administration from the University of Wyoming in Laramie. He is a member of the board of directors for Laramie Youth Football, past vice-president and is on the board of directors for the Laramie Country Club and the Rotary Club International, and has served on the committee for the University of Wyoming Athletic Director selection. His State Farm achievements include Ambassadors for Travel, qualified four times; Select Agent, four years; Legion of Honor, four years; and National Convention, qualified two years.



For more information about Thaxton Insurance Agency, Inc., you can find them at 411 S. 4th Street, Laramie, WY 82070, or you can telephone them at (307) 742-8176 or email them at galand.thaxton.lck9@statefarm.com.